

92-266

FEB 22 1993

624 West Valley Drive
Ballwin, MO 63021
February 19, 1993

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MAR 22 1993

FCC
Brywood Office Tower, Room 320
8800 East 63rd Street
Kansas City, MO 64133

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

To Whom it May Concern:

I think you would be doing consumers all over the country a great service by regulating the cable market. In the three years I have had cable service, Cencom Cable Company has passed on to the consumer an almost 33% increase in rates, but I don't see any increase in efficiency or programming choices. If my employer gave me that kind of increase, I would fall over dead. If my other household expenses increased at that rate, I would be forced to file bankruptcy.

A comparison of the other cable companies reveals that cable is affordable for the rest of the surrounding viewing areas, although you can see there is quite a variance between their rates also. Note the comparison below.

American Cablevision	\$ 23.17
Continental Cablevision	20.95
St. Louis Tele-Communications	22.21
Cencom Cable	29.15

I would appreciate a response to my concerns.

Sincerely,



Linda K. Counts

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FEDERAL COMMUNICATIONS COMMISSION
Field Operations Bureau
Room 320
8800 East 63rd Street
Kansas City, MO 64133

March 3, 1993

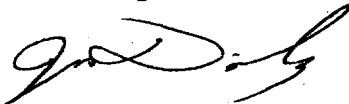
Ms. Linda K. Counts
624 West Valley Drive
Ballwin, MO 63021

TO SPEED OUR REPLY

We are using this informal way to expedite our response. Please refer to the item checked below.

- [] The enclosed material should respond to your inquiry. Any further questions you may have should be directed to the above address.
- [] The information you have requested cannot be handled by this office. Therefore, your letter has been directed to the following address. Any additional correspondence regarding this matter should be forwarded directly to that address.
- [X] Your complaint has been directed to the Mass Media Bureau in Washington DC. Any additional comments or questions concerning this matter should be addressed to FCC, Mass Media Bureau, Cable TV Branch, 2025 M Street, Washington, D.C. 20554.

Sincerely,



James A. Dailey
Engineer in Charge

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OFFICE OF THE SECRETARY

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FEDERAL COMMUNICATIONS COMMISSION
FIELD OPERATIONS BUREAU
Los Angeles Office
18000 Studebaker Rd., Room 660
Cerritos, California 90701

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MASS MEDIA BUREAU

MAR 01 1993

VIDEO SERVICES

Date: Feb. 25, 1993

Inland Valley Cablevision
4077 West Stetson Avenue
P.O. Box 12020
Hemet, CA 92546-8020

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

92-266

TO SPEED OUR REPLY

We are using this informal way to handle your inquiry and we hope you agree that a prompt response is more important than formality.

Please refer to the item(s) checked below for your reply:

- () The enclosed material should adequately respond to your inquiry. Any further questions you may have should be directed to the above address.
- (X) The information you have requested cannot be handled by this office. Therefore, your letter has been directed to:

Federal Communications Commission
Mass Media Bureau
Cable Television Branch
2025 M Street N.W. Stop Code 1800E4
Washington, D.C. 20554

Any additional correspondence regarding this matter should be forwarded directly to the above address.

- () Other -

Very truly yours,

J. R. Zoulek
Engineer in Charge
FCC - Los Angeles Office

CC: Cable Television Branch
Stop Code 1800E4

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1800E4

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

JAMES N. ROBERTS DDS
511 LONG REACH DRIVE
SALEM, SC 29676

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OFFICE OF THE SECRETARY

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Herman Holtzman
2502 Waunona Way
Madison, WI 37613-1523

February 17, 1993

TCI CableVision
Mr. Maury Lee, System Manager
P.O. Box 5732
Madison, WI 53719

Dear Mr. Lee,

As you "take television into tomorrow" you are doing a disservice to the public. When I heard about your announcement that you would be offering Channels 3 through 13 for \$10.00 per month in response to public demand I was delighted. But when I received your mailing I was extremely disappointed that you eliminated two of the best

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Herman Holtzman
2502 Waunona Way
Madison, WI 37613-1523

February 17, 1993

Federal Communications Commission
Cable TV Regulations Department
Washington, D.C.

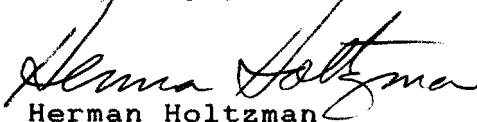
To Whom It May Concern

Enclosed is a copy of a letter I sent to our local Cable TV Company.

I believe they are unresponsive to the public interests. Now I am paying \$20.10 per month. For the same channels which they call Basic and Expanded Basic they will charge \$21.85 per month, an 8.7% increase. And we still won't get C-Span 2.

I hope you can get some regulations in effect so the Cable companies will provide better service to the public.

Sincerely yours,


Herman Holtzman

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Feb. 19, 1993

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

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FFC, Media
Policy and Rules

To whom it may concern:

I, Velda Yoder and my hus band, Roy Yoder, are opposed to Falcon Cable Co, charging like they do for the only Cable that we can get. We are Senior Citizens and therefore cannot afford to squander our "Limmitted Funds", but due to being in our age group, we definitely need the entertainment that T.V. does give us. We sincerely hope that something can be done about these high prices.

Thankyou:

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Federal Communications Commission

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MAR 22 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Regarding Cable T.V. Cost and opportunity to change systems as with Cable there is only one.

There is a company that don't use Cable [Wired] but it requires an antenna & apartment complex don't allow that. Just last week Cable T.V. Called Cox Cable raised rate 1.9% My bill was over \$35 today & they told me they will need raise it more. I asked when I need that to be paid & they said

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OFFICE OF THE SECRETARY

February 9, 1993

Federal Communications Comm
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FEB 16 1993

LOS ANGELES FIELD OFFICE
CERRITOS, CALIFORNIA

Mr. Howard Wigen
President
Heritage Ranch Community Association
800 W. Community College Dr.
San Jacinto, CA 92583

Dear Mr. Wigen:

This letter is in response to a correspondence dated December 16, 1992 from the President of the Heritage Ranch Community Association to the Federal Communications Commission (copy attached).

I am writing to you to correct some inaccurate information in the letter regarding Inland Valley Cablevision rate increases for bulk accounts, including Heritage Ranch. In addition, I want to clarify the qualification of receiving a bulk rate.

Inland Valley Cablevision has increased the rates for our bulk accounts from \$8.60 per month per unit to \$10.60 per month per unit from 1990 to 1993. The increases were as follows (please see attached copies of the notices to our customers).

07/01/90	\$8.60 rate
06/01/91	\$9.30 rate (+ 70¢)
07/01/92	\$9.55 rate (+ 25¢)
01/01/93	\$10.60 rate (+ \$1.05)

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FEDERAL COMMUNICATIONS COMMISSION
LOS ANGELES FIELD OFFICE
CERRITOS, CALIFORNIA

As you can see, there is not a 23% increase in rates in one year, but rather an average rate increase of under 8% per year.

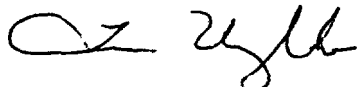
February 9, 1993
Mr. Howard Wigen
Heritage Ranch Community Association
Page 2

The qualification for receiving a bulk rate of \$10.60 versus our standard rate of \$19.70 (referenced on January 1993 statement, effective in February 1993), is the requirement of Heritage Ranch to pay on all spaces in the park 12 months of the year. You may need to adjust your rates to the owners of the units in the park to offset unoccupied spaces and spaces occupied only part of the year. The bulk agreement is really a way for Inland Valley Cablevision to operate more efficiently and for Heritage Ranch to secure better rates for its owners, while offering cable to all residents in the park.

I would appreciate your communicating this information to the residents of your park. I am sending copies to the City of San Jacinto and the FCC.

Please call me direct at (909) 766-4270 if you need any additional information.

Sincerely,



Thomas R. Unglaub
President

TRU/te
Enclosures

cc: Christopher J. Lammers
Western Communications

Dave Anderson, Assistant City Manager
City of San Jacinto

Federal Communications Commission